

# Are you signed up for your Patient Portal

## It's free and it's your own secure, personal account to:

- Request a prescription refill
- View your lab results
- View your radiology reports
- View office notes
- View & update your health summary
- Conduct video visits with your doctor

## Steps to Active Your Account

- COUG will activate your portal by utilizing your mobile phone number.
- COUG will send you an e-mail which contains the portal link
- Click the link in the e-mail. This will take you to a screen to enter your first name, last name, date of birth and e-mail address.
- Once your first name, last name, date of birth and e-mail address are verified, you will enter your mobile phone number. Use the same mobile phone number that is in your patient record with COUG.
- Now, select "Send Code".

## Download APPatient Application

- After activating your Patient Portal account on a web browser, you can use our patient mobile app, APPatient. To log into APPatient, you will need your Practice URL, Username and Password.
- Open the received email through your smartphone and select the provided hyperlink. If you do not have access to your email on your smartphone, go to the App Store and search APPatient.

